

PCR Number :



**SingNet BroadBand Access Service Application-Cum-Agreement Form**

**SingNet Pte Ltd**  
Company reg. no.: 199802130W

**YOUR PARTICULARS**

Name of Applicant: Mr/Miss/Mdm/Dr\* (as in NRIC/FIN/Passport) \_\_\_\_\_ Gender: Male / Female\*  
NRIC/FIN/Passport\* No.: \_\_\_\_\_ Date of Birth (dd/mm/yy): \_\_\_\_\_ Age: \_\_\_\_\_  
Residential Address: \_\_\_\_\_ S(\_\_\_\_\_) \_\_\_\_\_  
Telephone:(H) \_\_\_\_\_ (O) \_\_\_\_\_ (HP/PG) \_\_\_\_\_  
Email address \_\_\_\_\_

**Please fill in particulars of parent/guardian or authorised officer for applicant below 16 years old.**

Mr/Miss/Mdm/Dr\* \_\_\_\_\_ NRIC/FIN/Passport No.: \_\_\_\_\_  
Telephone:(H) \_\_\_\_\_ (O) \_\_\_\_\_ (HP/PG) \_\_\_\_\_

**Tel (ADSL) Activation<sup>1</sup>**

Tel (ADSL) No. for SingNet BroadBand activation: \_\_\_\_\_  
Name and NRIC/FIN No. of Subscriber of the Tel (ADSL) No. \_\_\_\_\_  
No. of Parallel Tel. Ext<sup>2</sup>: 1 main + (\_\_\_\_\_)extensions.

**SingNet BroadBand Terms & Conditions**

- 1 This 512kbps Unlimited Plan comes bundled with a free ADSL modem and has a 36 months contractual term commencing from the date of the service activation.
- 2 The free ADSL modem is non refundable, returnable or exchangeable.
- 3 Broadband usage at any time exceeds a cap of 3GB per month, surfing speed will decrease from 512kbps to 128kbps.
- 4 Your residence must be pre-equipped with a DEL telephone line.
- 5 If your telephone line is not registered in your name (eg the telephone line is registered under your parent's name), you must warrant that you have obtained proper authorization from the registered customer of the telephone line to enable it for SingNet BroadBand. If the consent by the registered customer is withdrawn for any reason, the broadband service will be terminated and you will have to pay all charges incurred, including early termination charges.
- 6 The subscription service provided by SingNet is structured as a package under NEU PC PLUS. This broadband package is not available on a standalone basis to applicants.
- 7 Each SingNet BroadBand account is valid for a single user, who applies with a residential line, to login to a single connection session, and not for multiple concurrent logins. If multiple concurrent logins are detected, an additional fee may be imposed on the applicant for each multiple session login at prevailing monthly subscription rates.
- 8 Applicants currently using a VPN (virtual private network) may need to purchase a WinPoET or MacPoET dialer from SingNet authorized installers or modem vendors.
- 9 If the applicant changes addresses from the original installation site, a reactivation charge will have to be borne by the applicant.
- 10 This service is subject to the premature termination charges. Applicant has to pay the premature termination charges for any premature termination at the rate of 100% of the monthly recurring charges for the period between the date of termination and the expiry of the contract term.
- 11 SingTel's General Terms and Conditions of Service, SingTel's relevant Specific Terms and Conditions, and/or SingNet's Broadband Terms and Conditions of Service shall apply to the service(s)/product(s) subscribed. For details of the above, please refer to [www.singnet.com.sg/plans\\_and\\_services/broadband/tnc/singnetbroadbandtncs.pdf](http://www.singnet.com.sg/plans_and_services/broadband/tnc/singnetbroadbandtncs.pdf).

**UNDERTAKING**

\*I/We agree to subscribe for SingNet's BroadBand Access Service on the following terms and conditions, which terms and conditions shall apply on SingNet's acceptance of this application including any amendments SingNet or SingTel (as applicable) may make from time to time to those terms and conditions.

\*I/We confirm that all information given by \*me/us in connection with this application is true and correct.

\_\_\_\_\_  
Signature of \*Applicant/Authorised Person

\_\_\_\_\_  
Signature of Parent/Guardian  
(for applicant below 21 years old)

\_\_\_\_\_  
Date

**Note :**

1. This refers to the fixed line installed in your home for telephone calls via SingTel.
2. This refers to the number of phone lines connected to your main telephone number at home currently.